

culture vulture

Culture Vulture,
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RETURNS NOTE

PLEASE COMPLETE THE DETAILS BELOW TO HELP US DEAL WITH YOUR RETURN QUICKLY, AND ENCLOSE THIS FORM INSIDE YOUR PARCEL.

ORDER NUMBER	
PLEASE QUOTE YOUR ORDER NUMBER IN ALL CORRESPONDENCE	
CUSTOMER NUMBER:	
ORDER DATE:	
DELIVERY METHOD:	

COMMENTS

Please turn over to find our returns policy

PRODUCT CODE	DESCRIPTION	QTY	REASON CODE	EXCHANGE	REFUND

REASON CODES (Enter above)

- | | | | | |
|-------------------------------|-----------------------------------|------------------------------|--|--|
| C1 Damaged on arrival | C4 Wrong item ordered | C7 Too large | C10 Not as described in catalogue | C12 Changed my mind |
| C2 Faulty | C5 Poor value for money | C8 Too Small | C11 Duplicated delivery | C13 Not as illustrated in catalogue |
| C3 Wrong item received | C6 Quality not as expected | C9 Delivered too late | | |

REPLACEMENT REQUIRED:

PRODUCT CODE	DESCRIPTION	QTY	PRICE	TOTAL TO PAY

FOR EXCHANGES ONLY

If the new items are cheaper, we will refund the difference.
If the items cost more, please enter payment details below:

Cheque Enclosed

(Payable to Pia Jewellery) value: £

Charge my credit card

Visa MasterCard

Card No.

Expiry / Security Code

Signature

Please detach along the dotted line and include in your returns parcel